

FREQUENTLY ASKED QUESTIONS

What is included in my Skyrail Experience?

- A 7.5km cableway journey through World Heritage Rainforest.
- Rainforest boardwalks, with interpretive signage.
- Guided Ranger tours at Red Peak station.
- Entry to the Skyrail/CSIRO Rainforest Interpretation Centre at Barron Falls station.
- Lookouts and historical displays at Barron Falls station.
- Trip Guides: available in 11 languages.
- Free Wi-Fi at Smithfield, Barron Falls and Kuranda terminals and stations.

Where is Skyrail located? Skyrail is situated in World Heritage listed Barron Gorge National Park, a convenient 15 minute drive from Cairns city and 50 minutes south of Port Douglas.

How long does a Skyrail Experience take? Allow up to 1½ hours to complete a one way experience; this includes spending 20 minutes at each of our two stations. For a return experience allow 2½ hours plus time to spend in Kuranda and for the Djabugay Aboriginal Walking Tour.

How often do gondolas leave the station? Gondolas leave the station continuously; bookings are taken in 15 minute intervals (please see above point for timings).

What time can we travel? The first gondola departs Skyrail's Smithfield terminal at 9.00am and Kuranda Terminal at 9.15am. The last one way departure from either station is at 3.45pm. The last time to start a return Skyrail experience is at 2.45pm.

How do I get to Skyrail? Skyrail operates a coach transfer service from most accommodation houses in Cairns, Beaches (excluding Yorkeys Knob, Holloways and Machans Beaches) and Port Douglas areas. Bookings for this service are essential. If you have a vehicle you can drive yourself to Skyrail or Freshwater Railway Station (Skyrail and Kuranda Scenic Railway package).

Please Note: Self-drive Skyrail and Kuranda Scenic Railway package: Skyrail is only able to sell tickets for travel from Freshwater Railway Station and NOT Cairns Central Train Station. Freshwater Railway Station is approximately 7km from Skyrail's Smithfield terminal. Skyrail offers coach transfers between the two locations (a transfer fee applies).

How many people does a gondola carry? Each standard gondola seats up to 6 people. Diamond View gondola upgrade seats a maximum of 5 people. Both options include infants. Non-shared use of cabins is subject to availability.

Does Skyrail offer family rates? Yes, family rates are available on all packages including standard and Diamond View bookings excluding the Canopy Glider experience and Kuranda Scenic Railway's Gold Class upgrade. A child is a person aged between 4-14 years inclusive and a family is classified as 2 adults and 2 children of the same family. Please refer to the tours and prices web page.

Can children travel unaccompanied? No. Children must be accompanied by an adult when travelling in a gondola.

What should I bring on the cableway? Daypacks and fold-up baby strollers can be taken on the cableway. Luggage is not able to be carried on the cableway or coach transfer service.

Can I bring a wheelchair on the cableway? Yes, Skyrail's gondola cabins can accommodate most standard type wheelchairs. However, due to size restrictions and loading requirements, some types of wheelchairs can not be carried on the cableway. Please note, wheelchairs can not be carried on transfer service coaches. Please ask for more details at the time of booking.



Diamond View

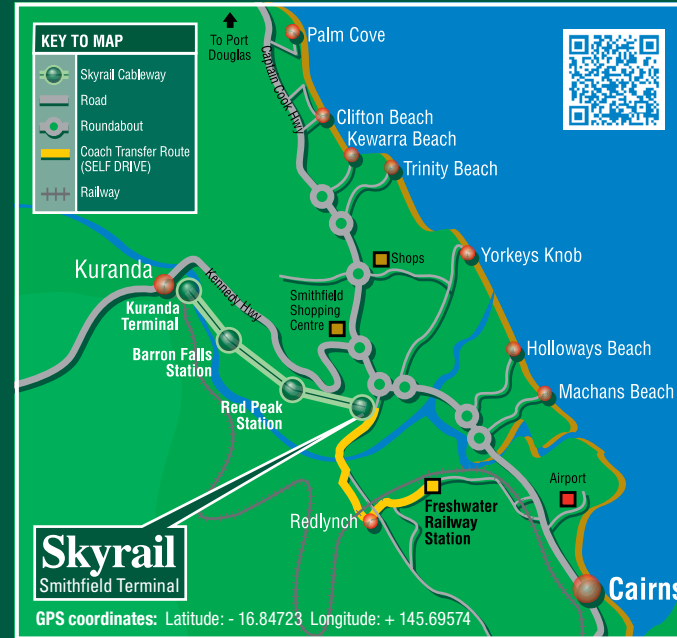
Be amazed at the spectacular rainforest from the unique viewing perspective of Skyrail's glass floor Diamond View gondolas.



Canopy Glider

This experience combines a thrilling rainforest adventure with personalised interpretation of the plants, animals and history which surround you.

HOW TO GET TO SKYRAIL



Skyrail Rainforest Cableway

Cnr Captain Cook Highway
& Cairns Western Arterial Rd
PO Box 888 Smithfield Qld 4878
CAIRNS AUSTRALIA



BOOKINGS RECOMMENDED

skyrail.com.au

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reservations@skyrail.com.au



#skyrail #rainforest #cairns

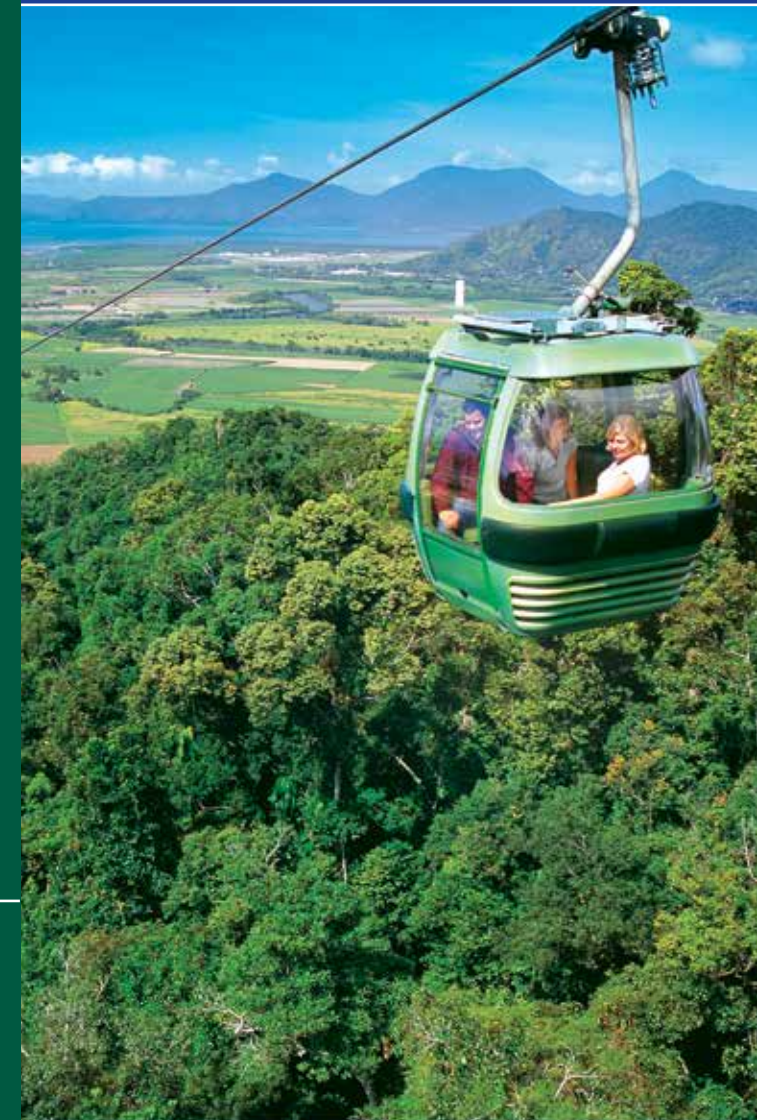
TERMS AND CONDITIONS 1) Skyrail is not a common carrier and reserves the right to refuse to carry any person or property or to cancel any service for any reason whatsoever. If this happens, Skyrail will refund the price of the ticket to the person who purchased it, and the refund will be accepted in full and final satisfaction of any claim the purchaser or passenger may have against Skyrail arising therefrom. 2) Skyrail reserves the right to inspect any bags or containers. 3) Skyrail will not be liable for any loss, damage or inconvenience arising from or incidental to any delay in service, howsoever caused. 4) Skyrail does not operate the other packaged attractions or the transfer coach. Travel and admissions will be subject to the conditions imposed by the respective operators which may limit or exclude liability for personal injury or property damage. Skyrail is not liable for other operators' acts or omissions whether negligent or otherwise. 5) Skyrail accepts liability for injury, loss or damage sustained by a passenger only to the extent that such injury, loss or damage is caused by its wilful or negligent acts. Skyrail shall not be liable for any injury, damage, loss, additional expenses or inconvenience caused or damage arising from: A) The acts of anyone who is not an employee of Skyrail including any agent or subcontractor B) Inclement weather C) Any cause beyond our control. 6) You accept the inherent risks of which a prudent person is or should be aware when boarding, riding and disembarking from the Skyrail. You should act in a responsible manner while using the Skyrail. Adults/careers are responsible for persons under their supervision. 7) You must act with good judgment and consideration, both for yourself and others, and refrain from behaviour which could affect your safety or the safety of others. 8) You must obey all reasonable instructions and warnings given by Skyrail and its staff without objection. 9) You are responsible for your own personal property. Skyrail Pty Ltd ABN 82 010 880 458.



Skyrail®

Rainforest Cableway

English



THE WORLD'S MOST BEAUTIFUL RAINFOREST EXPERIENCE

skyrail.com.au



Smithfield Terminal



- Enjoy stunning, panoramic views from the comfort of a 6 person standard gondola, or upgrade to a 5 person Diamond View glass floor gondola, to enjoy this amazing 7.5km experience above and below the World Heritage listed rainforest canopy.
- Skyrail's Smithfield terminal is 15 minutes north of Cairns city and 50 minutes south of Port Douglas. Coach transfers are available from most locations, please ask when booking.

Red Peak Station



- Explore the forest floor on Skyrail's 175 metre rainforest boardwalk and learn more from Skyrail's Rangers as they share their environmental and cultural knowledge of the area.
- Take a closer look at the diverse array of plant species, including the towering 400 year old Kauri Pine.
- Learn from the rainforest displays and interpretative signage located throughout the station and its boardwalk.

Barron Falls Station



- A mighty 260 metre (853 feet) tall, the majestic Barron Falls is the most visited place in the Wet Tropics World Heritage area.
- Learn more at our Skyrail/CSIRO interpretation centre or upgrade your Skyrail experience to a 40 minute tour with Djabugay Aboriginal Guided Walking Tours to find out about Aboriginal culture, stories and traditions.
- Easy access walkways lead you through the rainforest to three separate lookouts providing breathtaking views of the Gorge and Falls.

Kuranda Terminal



- Kuranda, the 'Village in the Rainforest' is a short walk from Skyrail. Here you find numerous attractions including markets, cafes, a butterfly sanctuary, bird aviary, koala park, art galleries and restaurants.
- Rainforest walking tracks take you on a gentle 3km circuit through Jumrum Creek Conservation Park.
- Skyrail's Kuranda terminal is conveniently located beside the Kuranda Scenic Railway station.